

**3.9 — PENUNJUK TERPILIH SEKTOR
PERKHIDMATAN**
Malaysia

**3.9 — SELECTED INDICATORS FOR
SERVICES SECTOR**
Malaysia

Penunjuk Indicator	2006	2007	2008	2009	2010
Pengendalian kargo kontena ¹ (juta TEU) <i>Container cargo throughput¹ (million TEUs)</i>	13.3	15.0	16.0	15.7	17.5⁷
Ketibaan pelancong (juta orang) <i>Tourist arrivals (million persons)</i>	17.5	20.9	22.0	23.6	24.0⁷
Pendapatan daripada pelancong (RM bilion) <i>Tourist receipts (RM billion)</i>	36.3	46.1	49.6	53.4	59.2⁷
Kadar purata penginapan hotel (%) <i>Average hotel occupancy rate (%)</i>	64.7	70.0	66.6	60.9	58.0⁴
Bilangan pelajar asing menuntut di institusi swasta <i>Number of foreign students studying in private institutions</i>	36,449	33,604	50,679	58,294	65,909⁷
Penggunaan elektrik ² ('000 GWj) <i>Electricity consumption² ('000 GWh)</i>	86.0	91.2	94.4	93.8	59.6⁵
Penggunaan elektrik ³ (RM juta) <i>Electricity consumption³ (RM million)</i>	20,941	23,277	24,680	28,654	18,030⁵
Pelanggan telefon talian tetap ('000) <i>Fixed line telephone subscribers ('000)</i>	4,342	4,350	4,292	4,312	4,359⁶
Pelanggan telefon selular ('000) <i>Cellular phone subscribers ('000)</i>	19,464	23,347	27,713	30,144	31,456⁶
Penggunaan perkhidmatan pesanan pendek (juta SMS) <i>Short message services usage (million SMS)</i>	33,351	56,889	73,211	89,409	47,413⁴
Pelanggan jalur lebar ('000) <i>Broadband subscribers ('000)</i>	755.5	1,122.1	1,718.5	2,620.4	3,231.6⁶

¹ Tujuh pelabuhan utama (Klang, Tanjung Pelepas, Pulau Pinang, Kuantan, Johor, Bintulu dan Kuching).

² Tenaga Nasional Berhad (TNB), Jabatan Bekalan Elektrik dan Gas Malaysia, Sabah Electricity Sdn. Bhd. (SESB), Sarawak Energy Berhad (SEB) dan Pengeluar Tenaga Bebas (IPP).

³ Tidak termasuk Jabatan Bekalan Elektrik dan Gas Malaysia dan IPP.

⁴ Januari hingga Jun 2010.

⁵ Januari hingga Julai 2010.

⁶ Akhir Jun 2010.

⁷ Anggaran.

Sumber: Pelbagai Pelabuhan, Lembaga Penggalakan Pelancongan Malaysia, Jabatan Perangkaan, Kementerian Pengajian Tinggi, TNB, Jabatan Bekalan Elektrik dan Gas Malaysia, SESB, SEB, IPP dan Suruhanjaya Komunikasi dan Multimedia Malaysia.

¹ Seven major ports (Klang, Tanjung Pelepas, Penang, Kuantan, Johor, Bintulu and Kuching).

² Tenaga Nasional Berhad (TNB), Department of Electricity and Gas Malaysia, Sabah Electricity Sdn. Bhd. (SESB), Sarawak Energy Berhad (SEB) and Independent Power Producers (IPPs).

³ Excludes Department of Electricity and Gas Malaysia and IPPs.

⁴ January to June 2010.

⁵ January to July 2010.

⁶ End-June 2010.

⁷ Estimate.

Source: Various ports, Malaysia Tourism Promotion Board, Department of Statistics, Ministry of Higher Education, TNB, Department of Electricity and Gas Malaysia, SESB, SEB, IPPs and Malaysian Communications and Multimedia Commission.