

In the dark over GST registration

WE write to share our experience with our company's application for GST registration. We submitted our application online on July 27.

From late last month, we tried repeatedly to check on the status of our application with the Customs Department. However, the department's online feedback system kept showing an "error" report every time we entered the security code.

We also tried calling the department but we could not reach the right person. As a small company, we are afraid of the consequences of not complying with the GST requirements on time. Can someone please help?

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