5/4/2021 Client's Charter

Hot Topics Touchpoints Budget 2021

Bahasa Malaysia A+ A A-

Budget 2021 Speech

Fiscal Outlook and Federal Government Revenue Estimates 2021









Complaints and Feedback



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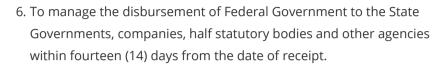
Client's Charter

☐ Monday, Nov 16 2020

- 1. To prepare Annual Estimated Expenditure to be tabled in the Parliament by the specified date.
- 2. To prepare Handbook of Federal Government Revenue Budget to be tabled in the Parliament on Budget Day.
- 3. To prepare Annual Economic Report to be tabled with the Budget Speech in the Parliament and Quarterly periodic Economic Report.
- 4. To ensure the performance achievement of Operational and Liabilities and Development Expenditure in average will exceed 85% of the approved annual allocation under Treasury's control.

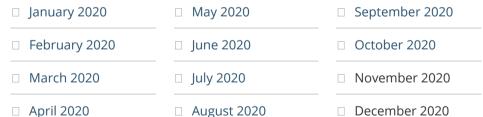
5/4/2021 Client's Charter

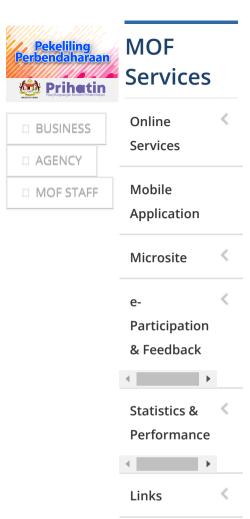
 To ensure the registration of the common areas supply and service contractor for new application and areas-add be approved within seven
(7) working days whilst application for profile update within three (3) working days.



- 7. To issue the establishment warrant within the specified period from the date of receipt of a complete PSD certificate as followed:
 - Establishment warrant which involves 50 or less items changed is issued within five (5) working days; and
 - Establishment warrant which involves more than 50 items changed is issued within ten (10) working days.
- 8. To ensure all public complaints be given initial feedback within 1 (one) three (3) working day from the date of received.

Client Charter Achievement





Agency

Contact Us

Ministry of Finance Malaysia No. 5 Persiaran Perdana Presint 2, 5/4/2021 Client's Charter

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