

**CLIENT'S CHARTER
TAX DIVISION (TAX)
MINISTRY OF FINANCE**

1. Developing the nation's tax policy fair and transparent.
2. Committed to creating an optimal tax system that will enhance government revenue as well as to encourage private investment and improved quality of life.
3. Provide fair in considering tax proposals for Budget
4. Ensure that tax exemption approval letter is clear and precise to enable the smooth operations of the applicant.
5. Provide decisions or tax-exemption tax incentives operated by the Division within the following time:

No	Norma Masa	Period (Weekdays)
1	Duty for cars under the Malaysia My Second Home	14
2	Exemption of entertainment tax on international staging or staging areas	14
3	The excise duty exemption for rental cars	21
4	Excise duty, import duty and sales tax on the car for a refund Malaysian experts serving	14