

CLIENT'S CHARTER
CUSTOMS APPEAL TRIBUNAL (CAT)
MINISTRY OF FINANCE MALAYSIA

1. Register the appeal case within three (3) working days from the date when the complete filing documents are received.
2. Fix the date, time and place of the hearing and inform the parties not less than fourteen (14) days before the hearing date.
3. Delivery of Written Grounds of Judgment to the parties within thirty (30) days from the date the application is received by the Tribunal.